



Online Payment System (OPS) Agent User Manual

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OPS Agent User Manual

This user manual covers the agent scope of Online Payment System (OPS). This user manual cover:

1. Accessing to the Online Payment System.
2. Online Payment Process.
3. Online payment history checking.

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1. Accessing Online Payment System

1.1 Login System

1. To start accessing the Ship Clearance System, open up the Internet Explorer and type in the given URL: <https://payment.marine.gov.my/>



Please use Internet Explorer version 9.0 and above.

2. This will bring up the Online Payment System Login Page as shown below.

The screenshot shows the 'Agent Login' page for the Marine Department Malaysia Online Payment System. The page header includes the department's name in Malay and English, along with the national emblem and a Malaysia Trustmark logo. The login form contains a 'System' dropdown menu set to 'SCS', 'Login ID' and 'Password' text input fields, and a 'Login' button. Below the form is a link for 'Login as officer' and a contact email address: scshelpdesk@marine.gov.my. The footer contains copyright information for 2016 and a list of links: Privacy Policy, Security Policy, Cancellation and Refund Policies, Complaint Procedure, User Manual, and Disclaimer.

3. Agent can use their existing Ship Clearance System (SCS) login id and password to enter the system. Select SCS from system selection, insert login id and password and click login. If they don't have the login id or forget their password, they need register in SCS (<http://marine22.marine.gov.my/scsagent/>).

4. Upon successful login, system redirect to the main page as shown below.

The screenshot displays the 'JABATAN LAUT MALAYSIA MARINE DEPARTMENT MALAYSIA ONLINE PAYMENT SYSTEM' interface. The header includes the department logo and name, along with the date and time 'Friday 5/2/2020 3:42:19 PM' and a welcome message for user 'pasir gudang'. The left sidebar contains navigation options: Transaction, Payment Listing (selected), Payment History, Report, Online Payment History, Refund, Refund List, and New Refund Application. The main area shows a 'Payment Listing' section with a filter box for Official No, IMO No, and Ship Name, and a table of payment records.

Ship Name	Official No	IMO No	Amount (MYR)	Port Arrival	Est. Arrival Date	Est. Arrival Time	Action
ASIATIC ECLIPSE	90275	9322889	0.00	PASIR GUDANG	14/03/2020	00:00:00	
WANTAS 17	333457		54.80	PASIR GUDANG	09/03/2020	00:00:00	Pay Online
OCEAN 2401	332682		90.00	PASIR GUDANG	05/03/2020	00:30:00	Pay Online
BUNGA 2303	766/L	-	109.80	PASIR GUDANG	05/03/2020	00:50:00	Pay Online
BUNGA SAGA 9	328354	9171266	48,814.00	PASIR GUDANG	05/02/2020	23:20:00	Pay Online
KUO TING	25186-98	9138161	1,290.60	PASIR GUDANG	25/01/2020	11:00:00	Pay Online
KUO TING	25186-98	9138161	1,290.60	PASIR GUDANG	25/01/2020	11:00:00	Pay Online
BUNGA	334187	9388526	10,726.00	PASIR GUDANG	10/01/2020	11:00:00	Pay Online

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2. Online Payment Process

2.1 Online Payment Process

Transaction

JABATAN LAUT MALAYSIA
MARINE DEPARTMENT MALAYSIA
ONLINE PAYMENT SYSTEM

Friday 5/2/2020 3:30:26 PM
WELCOME [pasir gudang] [Agent] LOGOUT

Payment Listing

Filter

Official No IMO No Ship Name

Search Cancel

Ship Name	Official No	IMO No	Amount (MYR)	Port Arrival	Est. Arrival Date	Est. Arrival Time	Action
ASIATIC ECLIPSE	90275	9322889	0.00	PASIR GUDANG	14/03/2020	00:00:00	
BUNGA ANDAMAN	4650-00093	-	496.00	PASIR GUDANG	12/03/2020	00:10:00	Pay Online
WANTAS 17	333457		54.80	PASIR GUDANG	09/03/2020	00:00:00	Pay Online
OCEAN 2401	332682		90.00	PASIR GUDANG	05/03/2020	00:30:00	Pay Online
BUNGA 2303	766/L	-	109.80	PASIR GUDANG	05/03/2020	00:50:00	Pay Online
BUNGA SAGA 9	328354	9171266	48,814.00	PASIR GUDANG	05/02/2020	23:20:00	Pay Online

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1. Key in the ship info and search the ship profile.
2. Click [**Pay Online**] button to proceed to payment.

JABATAN LAUT MALAYSIA
SHIP CLEARANCE SYSTEM

Ship Information

Official No : 4650-00093
Imo No : -
Ship Name : BUNGA ANDAMAN
Call Sign : HSB3025
Port of Registry : THOZZ
NRT : 2480
Charges per NRT : 0.2000

Payment Particular

Date of Departure or Arrival : 12-03-2020
Time of Departure or Arrival : 00:12
Last Port : DKAAB
Port of Arrival : MYPGU
Unit No : 10
Amount per Transaction : RM 49.60
Total Payment : RM 496.00
Next Port : AABENRAA
Account Type : Personal Account Corporate Account

Close Proceed for Payment

FPX

APFN Online alliance online
CIMB Clicks
BANK ISLAM connect
RHB Online
UOB
KPH Online RIB
FPX Operating Hours
24 Hours

© Copyright 2014 - Jabatan Laut Malaysia
SCS v2.3

3. Fill in the required payment information and payment method.
4. Click on the button [**Proceed to Payment**] to enter FPX payment page.

5. Choose the corporate internet banking and confirm the agreement.
6. Click on **[next]** button to proceed.

maybank2u.com Cancel
English | Bahasa Malaysia

Welcome

Log in to Maybank2u.com online banking

Note:

- You are in a secured site.

Username:

Next

7. Click the **[complete]** button to go back to the OPS system or click the **[Print]** button to print the statement.

The screenshot displays the 'JABATAN LAUT MALAYSIA SHIP CLEARANCE SYSTEM' interface. At the top, there are logos for the Malaysian government and the Maritime Department. The main content area is titled 'Transaction Information' and lists the following details:

Transaction Status	: Success
Date & Time	: 13-03-2020 15:32:33
Amount(RM)	: 496.00
FPX Transaction ID	: 1606171535550564
Bank	: TESTBANK E
Order Number	: MYPGU2000018-IN
Product Description	: Light Dues


Below the transaction information, there are two buttons: 'close' and 'Print Receipt'. To the right of the transaction information, there is a grid of logos for various banks and financial institutions, including:

- AFBANK
- allianceonline
- BOH
- CIMB Clicks
- BANK ISLAM
- connect
- maybank2u.com
- maybank2u.net
- FPX
- RHB Home
- Standard Chartered
- UOB
- HSBC
- BKRM
- BKRM@CIMB
- Bank of China
- Bank of China
- KFHonline
- RHB

At the bottom of the interface, there is a section for 'FPX Operating Hours' which indicates '24 Hours' and a 'Verified' logo.

At the very bottom, there is a copyright notice: © Copyright 2014 - Jabatan Laut Malaysia SCS v2.3

8. Click the **[Print Receipt]** icon to print the receipt.

Official Receipt					
		JABATAN LAUT MALAYSIA PETI SURAT 12, JALAN LIMBUNGAN 42007 PELABUHAN KLANG SELANGOR DARUL EHSAN		Tel : 03-33467777 Faks: 03-51685289 Email: khidmatpelanggan@marine.gov.my	
		RESIT RASMI / OFFICIAL RECEIPT DIUS API MALAYSIA			
		PEJABAT LAUT		: Ibu Pejabat, JLSM	
		TARIKH		: 13-MAR-2020 10:08:28	
		NOMBOR RESIT		: MYPGU2000010-OP	
		CARA BAYARAN		: Debit Terus / Direct Debit	
NAMA KAPAL BBC AUSTRIA		PELABUHAN ATAU NEGARA PENDAFTARAN ANTIGUA/ST. JOHNS		TANEJ 33,750	
PELAYARAN		PELABUHAN TERAKHIR AABENRAA	KADAR SE TAN 20 SEN	JUMLAH DITERIMA	
DARIPADA	KEPADA	BILANGAN BAYARAN SEHINGGA TARIKH DALAM TAHUN 2020 10 kali	NYATAKAN SAMADA PERDAGANGAN ASING ATAU TEMPATAN Tempatan	RM	SEN 6750 00
AABENRAA	Pasir gudang				

Adalah dengan ini disahkan **PASIR GUDANG TEST** pemilik, nakhoda atau ejen bagi kapal yang namanya tersebut di atas telah membayar wang berjumlah **Enam Ribu Tujuh Ratus Lima Puluh Ringgit Dan Kosong Sen Sahaja**, sebagai bayaran dius api bagi maksud pelayaran berkenaan di atas bayaran api di Malaysia.

Ini adalah cetakan computer dan tandatangan tidak diperlukan.
This receipt is computer generated and no sign is required.

No. Kelulusan / Approval No. : BNPK(8.15)248-10 SK.6 JLD.35(9)

3. Online Payment History Checking

3.1 Payment History

The screenshot shows the 'Payment History' section of the 'JABATAN LAUT MALAYSIA MARINE DEPARTMENT MALAYSIA ONLINE PAYMENT SYSTEM'. The interface includes a navigation menu on the left and a main content area. The main content area has a 'Filter' section with input fields for 'Official No', 'IMO No', 'Ship Name', and 'Year' (set to 2020). Below the filter is a table with columns: 'Ship Name', 'Official No', 'IMO No', 'Port Arrival', 'Arrival Date', 'Amount (MYR)', and 'Action'. The table currently displays 'No data to display'. The footer of the page reads '© Copyright 2016 - Jabatan Laut Malaysia'.

1. Select [**Payment History**] from menu to open the payment history page.
2. Key in the ship' s Official Number, IMO Number, or Ship Name, then select the year and click [**Search**] button to view the payment history for specific ship.
3. Click [**Cancel**] to reset the filter.

Transaction

Payment Listing
Payment History
 Report
 Online Payment History
 Refund
 Refund List
 New Refund Application

Payment History

Filter

Official No IMO No Ship Name Year

Search Cancel

Ship Name	Official No	IMO No	Port Arrival	Arrival Date	Amount (MYR)	Action
ALLIANCE 77	329615	NIL	PASIR GUDANG	17/03/2020 12:00 AM	60.80	MYPGU2000018-OP
ALLIANCE 77	329615	NIL	PASIR GUDANG	16/03/2020 12:00 AM	7.60	MYPGU2000016-OP
ALLIANCE 77	329615	NIL	PASIR GUDANG	15/03/2020 12:00 AM	7.60	MYPGU2000015-OP
IKAN AROMA	326835	Nil	PASIR GUDANG	15/03/2020 12:00 AM	109.00	MYPGU2000013-OP
IKAN AROMA	326835	Nil	PASIR GUDANG	14/03/2020 12:00 AM	109.00	MYPGU2000012-OP
BBC AUSTRIA	4511	9433327	PASIR GUDANG		6,750.00	MYPGU2000009-OP
BBC AUSTRIA	4511	9433327	PASIR GUDANG		6,750.00	MYPGU2000010-OP

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3.2 Online Payment History

Transaction

Payment Listing
 Payment History
 Report
Online Payment History
 Refund
 Refund List
 New Refund Application

Online Payment History

FILTER

Official No

Ship Name

Payment Date From


Payment Date To

Preview Cancel

Page of

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1. Select [**Online Payment History**] from menu to open the online payment history page.
2. Key in the ship info and date range and then click [**Preview**] button to view the corporate payment for specific ship. Click [**Preview**] to reset the filter data.



JABATAN LAUT MALAYSIA

MARINE DEPARTMENT MALAYSIA

ONLINE PAYMENT SYSTEM



Friday 5/2/2020 3:52:13 PM
 WELCOME [pasir gudang] [Agent] [LOGOUT](#)

Transaction

Payment Listing

Payment History

Report

Online Payment History

Refund

Refund List

New Refund Application

Online Payment History

FILTER

Official No:

Ship Name:

Payment Date From:

Payment Date To:

Page 1 of 1

Date / Time : 13/03/2020 03:51:25 PM
Page : 1 of 1

Payment Listing

No	Payment Date	Receipt No	Payment Mode	Order No	Official No	Ship Name	Amount (RM)
1	11/07/2019 23:57:10	MYPGU1900001-OP	FPX	MYPGU1900001-IN	391538	BOA MIGHTY EKS MYCLYN MIGHT	628.00
2	12/07/2019 00:20:32	MYPGU1900002-OP	FPX	MYPGU1900002-IN	22848-96-B	EVER MIGHTY	48,726.00
3	31/07/2019 14:19:05	MYPGU1900003-OP	FPX	MYPGU1900009-IN	333199	LADY MASTER	8.60
4	31/07/2019 14:30:36	MYPGU1900004-OP	FPX	MYPGU1900010-IN	334504	SEA MASTER	450.34
5	31/07/2019 15:21:18	MYPGU1900005-OP	FPX	MYPGU1900011-IN	332575	MARINA STAR 35510	1,532.00
6	31/07/2019 16:26:19	MYPGU1900006-OP	FPX	MYPGU1900012-IN	330640	WM WATER MASTER	19.20
7	31/07/2019 16:33:07	MYPGU1900007-OP	FPX	MYPGU1900013-IN	335609	ARKSTAR EAGLE 3	82.20
8	21/08/2019 14:15:01	MYPGU1900008-OP	FPX	MYPGU1900014-IN	7900819	POSEIDON VII	2,114.33
9	22/08/2019 11:13:31	MYPGU1900009-OP	FPX	MYPGU1900015-IN	31361-06	LUNA BLUE	914.60
10	22/08/2019 12:38:05	MYPGU1900010-OP	FPX	MYPGU1900016-IN	327406	IMPIAN 2	7.20

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4. Refund

4.1 Refund List

Transaction

JABATAN LAUT MALAYSIA
MARINE DEPARTMENT MALAYSIA
ONLINE PAYMENT SYSTEM

Friday 5/2/2020 3:57:45 PM
WELCOME [pasir gudang] [Agent] LOGOUT

Payment Listing
Payment History
Report
Online Payment History
Refund
Refund List
New Refund Application

Refund List

FILTER

Year Filter

Action	Receipt No	Company Name	IC/Reg No	Ship Name	Amount (MYR)	Apply Date	Process Date	Voucher No	Voucher Date	App Status
	MYPGU2000003-OP	Name	123456789456	BUNGA ALLIUM	1,872.60	11/03/2020				Pending
	MYPGU1900013-OP	Recipient Name	000000000000	MAPLE MIGHTY	15,420.00	13/03/2020				Pending
	MYPGU1900001-OP	farhana	888888888888	BOA MIGHTY EKS MYCLYN MIGHT	628.00	05/02/2020				Pending

Page 1 of 1 (3 items) Page size: 20

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1. Select **[Refund List]** from menu to open the refund list page.
2. Key in the year and click **[Filter]** button to view refund application submitted on the selected year.
3. Click on the button will open the edit page.

Refund Application * mandatory fields.

Receipt No *	<input type="text" value="MYPGU2000003-OP"/>	Payment Date	<input type="text" value="20200110110503"/>
Paid By	<input type="text" value="Maps User"/>	IMO No	<input type="text" value="334146"/>
Payment Amount	<input type="text" value="1872.60"/>	Transaction Count	<input type="text" value="1"/>
Ship Name	<input type="text" value="BUNGA ALLIUM"/>	IC/ Reg. No *	<input type="text" value="123456789456"/>
Arrival Date	<input type="text" value="2016-04-05"/>	Address 2	<input type="text"/>
Recipient Name *	<input type="text" value="Name"/>	State *	<input type="text" value="State"/>
Address 1 *	<input type="text" value="A1"/>	Fax No	<input type="text" value="0178945612"/>
Postcode *	<input type="text" value="912012"/>	Bank Name *	<input type="text" value="Maybank"/>
Phone No *	<input type="text" value="0123456789"/>	Refund Amount *	<input type="text" value="1872.60"/>
Bank Acc. No *	<input type="text" value="12221122233"/>		
Bank Address *	<input type="text" value="Address 1"/>		
Refund Reason *	<input type="text" value="KESILAPAN BAYARAN KEPADA KAPAL LAIN"/>		

Supporting Document

Document No file selected.

Remark

Action	File	Remarks	Download
	be1_peppers.jpeg	a	Download

Page 1 of 1 (1 items) Page size: 20

Dokumen sokongan yang diperlukan bagi permohonan bayaran balik:
Supporting documents required for a refund application:

1. RESIT ASAL
ORIGINAL RECEIPT
2. SURAT AKUAN SUMPAH BAGI RESIT ASAL YANG HILANG/TIADA DALAM SIMPANAN
LETTER OF OATH FOR RECEIPT LOSS OR NOT IN KEEP
3. SURAT PERMOHONAN SYARIKAT/INDIVIDU
COMPANY/INDIVIDUAL APPLICATION LETTER
4. SURAT PENGESAHAN KAPAL TIDAK MEMASUKI PERAIRAN MALAYSIA DARI PEJABAT LAUT
CONFIRMATION LETTER SHIP DID NOT ENTER MALAYSIA WATER FROM AUTHORITY
5. SURAT PENGESAHAN PEMBAYARAN DUA KALI DARI PEJABAT LAUT
LETTER OF CONFIRMATION OF DOUBLE PAYMENT FROM AUTHORITY
6. SALINAN PENDAFTARAN KAPAL (SEKIRANYA MELIBATKAN PERBEZAAN DI ANTARA NRT SEBEHAR DENGAN DATA DI DALAM SISTEM)
COPY OF SHIP REGISTRATION (IF THERE IS DIFFERENCES IN NRT)
7. SALINAN PENYATA BANK PENERIMA YANG AKTIF
RECIPIENT ACTIVE BANK STATEMENT
8. SALINAN KAD PENGENALAN PENERIMA (JIKA BERKENAAN)
RECIPIENT IDENTITY CARD COPY (IF ANY)
9. SALINAN SSM (JIKA BERKENAAN)
SSM COPY (IF ANY)

SAYA DENGAN INI MEMOHON BAYARAN BALIK HASIL SEBANYAK RM 1872.60
 I HEREBY REQUEST FOR REFUND WITH AMOUNT RM 1872.60

DAN SAYA MENGAKUI BAHAWA SEGALA MAKLUMAT TUNTUTAN BERSERTA DOKUMEN YANG DIKEMUKAKAN DI DALAM BORANG PERMOHONAN INI ADALAH BENAR.
 AND I CONFIRM THAT ALL REFUND INFORMATION AND THE DOCUMENT PROVIDED IN THIS APPLICATION FORM IS TRUE.

4. Click on the **[Submit]** button to submit the changes for the application or **[Print]** button to print the application.

5. Click on the button will open the view page.

Refund Application * mandatory fields.

Receipt No *	<input type="text" value="MYPGU2000003-OP"/>	Payment Date	<input type="text" value="20200110110503"/>
Paid By	<input type="text" value="Meps User"/>	IM0 No	<input type="text" value="334146"/>
Payment Amount	<input type="text" value="1872.60"/>	Transaction Count	<input type="text" value="1"/>
Ship Name	<input type="text" value="BUNGA ALLBIM"/>	IC/ Reg. No *	<input type="text" value="123456789456"/>
Arrival Date	<input type="text" value="2016-04-05"/>	Address 2	<input type="text"/>
Recipient Name *	<input type="text" value="Name"/>	State *	<input type="text" value="State"/>
Address 1 *	<input type="text" value="A1"/>	Fax No	<input type="text" value="0178945612"/>
Postcode *	<input type="text" value="912012"/>	Bank Name *	<input type="text" value="Maybank"/>
Phone No *	<input type="text" value="0123456789"/>	Refund Amount *	<input type="text" value="1872.60"/>
Bank Acc. No *	<input type="text" value="12221122233"/>		
Bank Address *	<input type="text" value="Address 1"/>		
Refund Reason *	<input type="text" value="KESILAPAN BAYARAN KEPADA KAPAL LAIN"/>		

Supporting Document

Document No file selected.

Remark

Action	File	Remarks	Download
	be1_peppers.jpeg	a	Download

Page 1 of 1 (1 items) Page size: 20

Dokumen sokongan yang diperlukan bagi permohonan bayaran balik:
Supporting documents required for a refund application:

1. RESIT ASAL
ORIGINAL RECEIPT
2. SURAT AKJIAN SUMPAH BAGI RESIT ASAL YANG HILANG/TIADA DALAM SIMPANAN
LETTER OF OATH FOR RECEIPT LOSS OR NOT IN KEEP
3. SURAT PERMOHONAN SYARIKAT/INDIVIDU
COMPANY/INDIVIDUAL APPLICATION LETTER
4. SURAT PENGESAHAN KAPAL TIDAK MEMASUKI PERAIRAN MALAYSIA DARI PEJABAT LAUT
CONFIRMATION LETTER SHIP DID NOT ENTER MALAYSIA WATER FROM AUTHORITY
5. SURAT PENGESAHAN PEMBAYARAN DUA KALI DARI PEJABAT LAUT
LETTER OF CONFIRMATION OF DOUBLE PAYMENT FROM AUTHORITY
6. SALINAN PENDAFTARAN KAPAL (SEKIRANYA MELIBATKAN PERBEZAAN DI ANTARA NRT SEBENAR DENGAN DATA DI DALAM SISTEM)
COPY OF SHIP REGISTRATION (IF THERE IS DIFFERENCES IN NRT)
7. SALINAN PENYATA BANK PENERIMA YANG AKTIF
RECIPIENT ACTIVE BANK STATEMENT
8. SALINAN KAD PENGENALAN PENERIMA (JIKA BERKENAAN)
RECIPIENT IDENTITY CARD COPY (IF ANY)
9. SALINAN SSM (JIKA BERKENAAN)
SSM COPY (IF ANY)

Approval

Approval Remark *

Process

Process Remark *

Voucher No *

Voucher Date *

SAYA DENGAN INI MEMOHON BAYARAN BALIK HASIL SEBANYAK RM 1872.60
I HEREBY REQUEST FOR REFUND WITH AMOUNT RM 1872.60

DAN SAYA MENGAKUI BAHAWA SEGALA MAKLUMAT TUNTUTAN BESERTA DOKUMEN YANG DIKEMUKAKAN DI DALAM BORANG PERMOHONAN INI ADALAH BENAR.
AND I CONFIRM THAT ALL REFUND INFORMATION AND THE DOCUMENT PROVIDED IN THIS APPLICATION FORM IS TRUE.

6. Click on the **[Print]** button to print the application.

4.2 Refund Application

Refund Application
* mandatory fields.

Receipt No *	<input type="text"/>	Payment Date	<input type="text"/>
Paid By	<input type="text"/>	IMO No	<input type="text"/>
Payment Amount	<input type="text"/>	Transaction Count	<input type="text"/>
Ship Name	<input type="text"/>	IC/ Reg. No *	<input type="text"/>
Arrival Date	<input type="text"/>	Address 2	<input type="text"/>
Recipient Name *	<input type="text"/>	State *	<input type="text"/>
Address 1 *	<input type="text"/>	Fax No	<input type="text"/>
Postcode *	<input type="text"/>	Bank Name *	<input type="text"/>
Phone No *	<input type="text"/>	Refund Amount *	<input type="text"/>
Bank Acc. No *	<input type="text"/>		
Bank Address *	<input type="text"/>		
Refund Reason *	<input type="text"/>		

Supporting Document

Document No file selected.

Remark

Action	File	Remarks	Download
No data to display			

Page 1 of 0 (0 items) Page size: 20

Dokumen sokongan yang diperlukan bagi permohonan bayaran balik:
Supporting documents required for a refund application:

1. RESIT ASAL
ORIGINAL RECEIPT
2. SURAT AKUAN Sumpah bagi resit asal yang hilang/tiada dalam simpanan
LETTER OF OATH FOR RECEIPT LOSS OR NOT IN KEEP
3. SURAT PERMOHONAN SYARIKAT/INDIVIDU
COMPANY/INDIVIDUAL APPLICATION LETTER
4. SURAT PENGESAHAN KAPAL TIDAK MEMASUKI PERAIRAN MALAYSIA DARI PEJABAT LAUT
CONFIRMATION LETTER SHIP DID NOT ENTER MALAYSIA WATER FROM AUTHORITY
5. SURAT PENGESAHAN PEMBAYARAN DUA KALI DARI PEJABAT LAUT
LETTER OF CONFIRMATION OF DOUBLE PAYMENT FROM AUTHORITY
6. SALINAN PENDAFTARAN KAPAL (SEKIRANYA MELIBATKAN PERBEZAAN DI ANTARA NRT SEBENAR DENGAN DATA DI DALAM SISTEM)
COPY OF SHIP REGISTRATION (IF THERE IS DIFFERENCES IN NRT)
7. SALINAN PENYATA BANK PENERIMA YANG AKTIF
RECIPIENT ACTIVE BANK STATEMENT
8. SALINAN KAD PENGENALAN PENERIMA (JIKA BERKENAAN)
RECIPIENT IDENTITY CARD COPY (IF ANY)
9. SALINAN SSM (JIKA BERKENAAN)
SSM COPY (IF ANY)

SAYA DENGAN INI MEMOHON BAYARAN BALIK HASIL SEBANYAK RM 0
 I HEREBY REQUEST FOR REFUND WITH AMOUNT RM 0

DAN SAYA MENGAKUI BAHAWA SEGALA MAKLUMAT TUNTUTAN BESERTA DOKUMEN YANG DKEMUKAKAN DI DALAM BORANG PERMOHONAN INI ADALAH BENAR.
 AND I CONFIRM THAT ALL REFUND INFORMATION AND THE DOCUMENT PROVIDED IN THIS APPLICATION FORM IS TRUE.

1. Select **[New Refund Application]** from menu to open the refund application form page.
2. Fill in all the required information in the application form and click **[Submit]** to submit the application. Click **[Print]** button to print the application form.
3. The status of the application can be view later in the refund list page.